



LICENSE AGREEMENT AND GENERAL TERMS AND CONDITIONS NORMAN PLATFORM

Prevalence Clause

This English version of the Agreement is provided for convenience only. In case of any discrepancy, inconsistency or conflict between the English version and the Italian version of the Agreement, the Italian version shall prevail.

This Agreement constitutes the General Terms and Conditions of use of the NORMAN service pursuant to Articles 1341 and 1342 of the Italian Civil Code.

1. Parties to the Agreement

This Agreement is entered into by WESEE SRL, with registered office at Via Monte Pasubio 222/1, 36010 Zanè (VI), Italy, VAT / Tax Code IT04611790249, PEC (legal communications) wesee@pec.it, email (informational/commercial) info@wesee.it (the "Provider"), and the entity purchasing the license to use the NORMAN platform (the "Customer").

All communications having legal effect shall be sent exclusively via PEC. The email address info@wesee.it is intended for informational and commercial purposes only and shall not be deemed a legally valid means of communication.

2. Subject Matter

The Provider grants the Customer a non-exclusive license to use the SaaS platform NORMAN for the management, publication and consultation of digital machine instructions.

3. Nature of the Service

NORMAN is a technological infrastructure. The Provider is not the manufacturer of the machines and is not responsible for the content uploaded.

4. Customer Responsibilities

The Customer is solely responsible for the accuracy, completeness and regulatory compliance of the uploaded instructions.



5. Users and Responsibilities

The Customer shall have one administrator user and may create additional users. Each user is responsible for the content uploaded. The Customer remains fully liable for the actions of its users.

6. Manual Management and Versioning

Each upload generates a new version. Published manuals may not be modified or deleted.

7. Public Access to Instructions

Published manuals are publicly accessible without authentication.

8. Audit Log and Traceability

The platform records upload date, publication date, version and author.

9. Term of the License

The license has monthly duration with automatic renewal unless cancelled. Cancellation shall take effect at the end of the current monthly period.

10. Fees and Payment Terms

License fees are payable in advance at the time of purchase or renewal. In case of non-payment, the service may be suspended.

11. Fees, Plans and Pricing

Service plans, included features and related fees are indicated within the NORMAN platform and form an integral part of this Agreement. Any price changes shall apply from the next renewal period.

12. Service Termination and Data Export

Upon termination, the Customer shall be entitled to export all uploaded content within thirty (30) days from termination.



13. Grace Period

The thirty (30) day period following termination constitutes a grace period during which content remains available in read-only mode.

14. Intellectual Property

The NORMAN platform is the exclusive property of WESEE SRL. Uploaded content remains the property of the Customer.

15. Indemnification

The Customer agrees to indemnify and hold harmless WESEE SRL from any liability arising from uploaded content.

16. Limitation of Liability

The service is provided "as is", without additional warranties.

17. Privacy

Personal data processing is governed by the privacy policy available on the platform.

18. Governing Law and Jurisdiction

This Agreement is governed by Italian law. Exclusive jurisdiction shall be the Court of Vicenza.

19. European Scope and Applicable Regulations

This Agreement is entered into in a professional (B2B) context. Mandatory obligations under European Union law applicable to the Customer as manufacturer or obligated party remain unaffected. Use of the NORMAN platform does not imply any transfer of regulatory responsibility to WESEE SRL.



20. Acceptance

Purchase of the license and use of the NORMAN platform constitutes full acceptance of this Agreement.

21. Specific Approval of Unfair Clauses

Pursuant to Articles 1341 and 1342 of the Italian Civil Code, the Customer expressly approves Articles 3, 4, 5, 9, 10, 11, 12, 13, 15, 16 and 18 of this Agreement.